

Terms and Conditions

Terms and Conditions for GiftnTick Reward

Please read the relevant terms and conditions before login to GiftnTick Reward.

1. By using this Platform, User agrees to be bound by the following terms and conditions.
2. Meanings of the vocabularies used in these terms and conditions:
 - a. "User(s)" refers to whom ISP is providing the services or delivering gifts to and whom are required to pay for the gifts ISP delivers.
 - b. "Gifts" mean the User orders through GiftnTick Reward Platform, which User will pay for.
 - c. "Content" means all text, graphics, logos, icons, photographs, images, moving visual representational images or a combination of sounds and such images, audio, computer programs, and other material featured, displayed or used in or in relation to ISP's Platform.
 - d. "Intellectual property rights" means any and all trade names, trade secrets, patents, trademarks, rights in domain names, rights in designs, copyright and database rights (whether registered or not and any applications to register or rights to apply for registration of any of the foregoing), rights in confidential information and all other intellectual property rights of a similar or corresponding character which may subsist now or in the future in any part of the world.
3. To log in to the Platform, User needs to enter their company email address and the password which was sent by ISP earlier. If User did not receive the password, please contact ISP to re-send the password. After logging into the Platform, User is suggested to change the password for security reason. User should keep the password in a safe place.
4. Departmental Secretaries and OS Admin User is required to input the name and telephone number of the contact person for specific ordering event's delivery purpose (if necessary). Any update on contact information of the contact person after the submission will not be accepted. The contact information submitted by User for this promotion will only be used for the delivery purpose within Hong Kong.
5. Department Secretaries and OS Admin User will be responsible for handling their departmental orders. If sub-teams are in different locations, the Department Secretaries and OS Admin User needs to select respective delivery address for each team's order.
6. All successful transactions cannot be changed and are non-cancellable and non-refundable under any circumstances.
7. User should check the order before submission. Should User have any question about the ordering procedure, please contact ISP.

8. If any User tender a resignation or User's employment contract is terminated or suspended before the gifts is delivered, the completed purchase order is non-cancellable and non-refundable. The gifts ordered will also be forfeited automatically.
9. ISP is using PayPal as third-party payment service provider to process online transaction and it only accepts credit card payments made by Visa and MasterCard.
 - a. When User places an order, User agrees and accepts that User's credit card information will be collected, processed, and kept by PayPal subject to its terms and conditions. User agrees to pay for every order made under User's login account or credit card and agree to indemnify ISP for any claims, losses and damages whatsoever arising from the actions of any person placing any order for the gifts using User's login account or credit card. User shall be responsible for notifying User's bank of and be liable for any changes to User's record, or loss, theft or unauthorized use of User's credit card, or any fees and charges incurred by using credit cards not issued in Hong Kong for payment. User agrees and accepts that User is solely and exclusively responsible for any losses incurred or sustained by User in making credit card transaction, and in no event shall any such losses in whole or in part be borne by Prudential or ISP.
 - b. PayPal may contain links to other websites. Those links are provided for convenience only and may not remain current or be maintained. ISP shall not be responsible for the content or privacy practices associated with linked websites. ISP's links with linked websites should not be construed as an endorsement, approval or recommendation by use of the owners or operators of those linked websites, or of any information, graphics, materials, products or services referred to or contained on those linked websites including further links contained on those linked websites, unless and to the extent stipulated to the contrary.
 - c. Once the transaction is confirmed, an e-mail confirmation will also be sent out by both the ordering platform and PayPal respectively to the User for record. User can also go to "My Account" page to view the confirmation.
10. Upon delivery period for Events, the designated contact person of Department Secretaries and OS admin User should check the number of boxes, count the gifts in the last box and sign off the delivery note if they are all correct. Except of relocation of corresponding division, User cannot request to deliver gifts to another location.
11. Delivery time and date may change subject to traffic conditions or other factors. If ISP fails to meet any prescribed delivery time or date, ISP will notify the designated contact person of User's corresponding division of the latest order status. ISP will not accept any cancellations or refunds under this case.
12. User is reminded to keep the gifts safely. ISP will not be liable for the loss or damage caused by improper storage thereafter.
13. If the gifts not included in the order placed by the User is misdelivered to the User, ISP reserves the right to fetch back that gift.

14. ISP does not represent or warrant that access to ISP's Platform or any part of it from any devices including but not limited to mobile or PC will be uninterrupted, reliable, or fault-free. ISP does not warrant and covenant that ISP will be able to maintain sufficient inventory for User' ordered gifts at all time but ISP will use reasonable commercial endeavor to ensure that User' orders are met.
15. ISP does not represent or warrant to User that ISP's Platform or any of its contents will be accurate, complete or reliable.
16. User agrees that no data transmission over the Internet can be guaranteed as totally secure. Whilst ISP strives to protect such information, ISP do not warrant and cannot ensure the security of User's transmission of any information to ISP. Any information which User transmits to ISP is transmitted at User's own risk. User must take own precautions to ensure that the process which User employs for accessing this Platform does not expose User to the risk of viruses, malicious computer code or other forms of interference which may damage User's own computer system. ISP shall not accept responsibility for any interference or damage to User's computer system which may arise in connection with User's use of this Platform or any linked website.
17. ISP reserves the right to terminate User' registered account and access to the Platform immediately if User is in breach of any of these terms and conditions.
18. The terms and conditions as set out herein and any dispute or matter arising from the Contract shall be governed by and construed in accordance with the laws of Hong Kong. Both User and ISP shall submit to the non-exclusive jurisdiction of the Hong Kong courts.
19. ISP may assign these terms and conditions or appoint any third party, including ISP's group companies, to provide the services to Users on ISP's behalf or to perform any of ISP's obligations under these terms and conditions. User shall not assign or otherwise deal with User' rights and obligations under these terms and conditions, whether in whole or in part without ISP's written consent.
20. ISP has the absolute discretion to revise these terms and conditions. In the event of any dispute hereunder, ISP's decisions shall be final and conclusive.

If User has any enquiry, please feel free to send email request to info@giftntick.com.

Personal Information Collection Statement

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This Statement is made by Intelligence Security Printing Company Limited (“ISP”) in accordance with the Personal Data (Privacy) Ordinance (Cap. 486) of the Laws of Hong Kong Special Administrative Region to notify User of certain matter on or before collecting personal data (the “Information”) from User. ISP is committed to protecting User’s Information. ISP limits the collection and use of the Information to the specific information ISP needs to administer ISP’s Service and provide highest quality services to User.

ISP may use the Information for the following purposes:

1. For application, creation, operation and administration of accounts and records for User.
2. To handle comments, enquiries and complaints.
3. To process orderings, billings, payments and deliveries.
4. For identification and verification purposes.

ISP may disclose the Information when required by law or court order, or as requested by any government or law enforcement authorities, or in good faith that disclosure is necessary or advisable to protect the rights or properties of ISP or other people.

The provision of the Information is voluntary. However, if User elects not to provide the Information to ISP, ISP may not be able to supply User with the relevant information or services or to process User’s request.

Consent will be sought from User for such use of the Information for the purposes as described above. Please indicate User’s agreement or objection to such use of the Information as described above before providing the Information to ISP.

If User has any questions regarding how ISP protects User’s Information or this Personal Information Collection Statement, please feel free to contact or WhatsApp at (852) 9799 5064 from 10:00 to 17:00, from Monday to Friday. Or please send email request to xxx@giftntick.com.